## MANSDORF CHAIRS ENFORCEMENT

Jim Rathlesberger, MPA Executive Officer Board of Podiatric Medicine

BPM Board Member Neil Mansdorf, DPM is overseeing our Enforcement Program during key transition.

For one, the Board is losing ace staff member Michelle Mason--our Enforcement Coordinator since 1994--to a promotion with another board that we couldn't offer. Our recruitment is underway.

Complaints, investigations and prosecutions are all handled for us by the Medical Board and Attorney General, but BPM's Enforcement Coordinator facilitates and expedites this complex effort of the many individuals involved to make it work like a government program should.

Anyone reading newspapers knows that is not a given. BPM has not suffered negative press in 20 years. Neil wants to keep it that way. He also wants to maintain the steady



longitudinal decline in patient complaints since 1999, when BPM initiated the first and still-only Continuing Competence Program of any doctor-licensing board in the country.

As Chair of the BPM Enforcement Committee, Neil presided over a zero-based review of BPM policies for consultant and expert reviewer qualifications and training, which you've read about

in the California Podiatric Physician.



Last month, he spent a Saturday in Sacramento. Not exactly springtime in Paris with the rain, hail, sleet and snow, but we had an outstanding training session for our medical experts. The experts are DPMs who provide independent, in-depth medical reviews determining whether patient care falls within or departs from the professional standard of care for California.

Pictured here with the faculty, Neil is flanked on the left by Medical Board Investigator John Hirai, Deputy Attorney General Heidi

Weisbaum, Administrative Law Judge Stephen Hjelt, and Michelle. On the right are former BPM President Jim LaRose, DPM and current Board Member Jim Longobardi, DPM.

High standards so Continuing Competence so Reducing medical errors so Preventing patient harm